

How to Use Multi Factor Authentication

Step 1: Open the Microsoft My Sign-Ins portal and you will be directed to the Durham University Single Sign On page. Enter your login credentials into the provided username and password fields (in the format of username@durham.ac.uk) then attempt to login.



Step 2: You will then be asked for a verification code from your Authenticator app.

For security reasons, we require additional information to verify your account (username@durham.ac.uk)

Enter the verification code from your mobile app.

Verification code

[Sign in](#)

Step 3: Open the Microsoft Authenticator App on your mobile device

Enter the 6-digit code as displayed next to your IT account.



You will then be redirected and logged into to the application you were trying to access.

Having issues?

IT Service Desk

Check the FAQs or log a call in our self-service portal:

<https://servicedesk.durham.ac.uk>

Live Chat: <https://www.durham.ac.uk/about-us/professional-services/computing-information-services/support/>